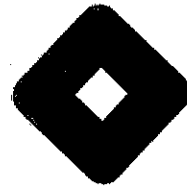


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REGION SECURITY GUARDING

Quality Policy

Scope:

“As one of West Midlands top suppliers of security guarding. Our aim is to be the best we can be in our field working to BS7858, BS7499, BS10800 and ISO 9001:2015.”

What is our vision?

“To become the most the most trusted service provider of security guarding and mobile patrols we can.

What is our mission?

“To expand our operations by Consistently meeting customers’ expectations, and our legal requirements, which includes the enhancement of customer satisfaction through the effective application of our processes for continual improvement. “

What are our values?

“Sustainable business practices including corporate social responsibility (social, economic and environmental), responsible governance, and equal opportunity are all expected values within our organisation. These are re—enforced through sustainable ethics and workforce integrity throughout all business operations. Co-operation and collaboration are expected within the organization’s management, with recognition provided for all through regular appraisals. We encourage and embrace any values which enforce the behaviors that employees we value.

Objectives

The senior management is committed to: Satisfying all applicable requirements by ensuring that customer and applicable statutory and regulatory requirements are determined, understood and consistently met. The senior management is committed to continual improvement of the QMS by ensuring the risks and opportunities that can affect conformity of products and services and the ability to enhance customer satisfaction are determined and addressed and the focus on enhancing customer satisfaction is maintained.

Quality targets and objectives are set and reviewed at management review meetings and monthly managers meetings and brainstorming meetings.

To communicate more effectively with its customers and staff, to implement and maintain the QMS, to improve and grow the business by 10% year on year, to reduce customer complaints by 10% year on year, to offer added value to service delivery through training.

The senior management will:

- Take accountability for the effectiveness of the QMS